



# PROVIDER ALERT

## Information about Youth Support Services

March 16, 2020

**Alert Summary:** This provider alert gives additional information about audit tools, group environments and learning opportunities related to Youth Support services.

Dear Provider,

Thank you for your ongoing partnership as we continue with the implementation and enhancement of the services offered to child and adolescent Medicaid members. Listed below you'll find information on related audit tools, group environments and learning opportunities.

- **Audit Tools** - Youth Support services are reviewed by the Optum regional Provider Quality Specialist (PQS) using the Optum Idaho Peer Support Record and Site Audit Tools located at [optumidaho.com](http://optumidaho.com) > For Network Providers > Guidelines & Policies > [Network Provider Audit Tools](#).
- **Group Environments** - Youth Support services may be provided by qualified youth support providers in individual or group settings. When two or more providers facilitate a youth support group, only one provider can submit a claim for a member. Two or more providers facilitating the same group may not bill for the same members within the group. For additional information regarding youth support groups, please visit [optumidaho.com](http://optumidaho.com) > For Network Providers > Guidelines & Policies > [Provider Manual](#).
- **Learning Opportunity** - Optum Idaho has formed a Youth Support **Community of Practice** which is an online community and gathering place to participate in discussions, share insights, ask questions, address challenges, share progress and engage in ongoing learning around Youth Support while connecting with other Idaho Youth Support providers. All Youth Support providers are invited to attend these sessions which take place from 11:00am – 12:00pm MST on the third Wednesday of every month. For more information and to register, please visit [optumidaho.com](http://optumidaho.com) > For Network Providers > [Provider Trainings](#).
- **Trainings** - Optum Idaho is working with the Division of Medicaid to support the provider network with the implementation of Youth Support services. An additional provider alert will be distributed to the provider network which details the required and upcoming trainings for providers that wish to provide Youth Support services.

Please contact your Regional Network Manager for any questions that you may have regarding Youth Support services.

Thank you,  
The Optum Idaho Team